



## **Pet Support Services:** *Implementation Checklist*

- Cross-train all intake and field services staff on pet support resources and schedule a minimum of one person to answer phone calls during operating hours
- Make all materials available and accessible to non-English speakers and readers
- Form partnerships with organizations that will help provide resources and solutions to community needs
- Catalog the support services that are currently available in your community
- Available pet support services are readily available to the public via your website and printed materials
- Provide financial support or help owners obtain financial support for medical emergencies that will result in pet surrender if not treated
- Provide pet deposit assistance
- Help owners find affordable, pet accessible housing
- Offer emergency boarding and/or foster to pet owners facing short-term crises up to three months
- Pursue avenues to provide public or 'external facing' medical care
- Offer behavior support and triage to behavior support resources to help owners keep pets with behavior challenges
- Provides guidelines and/or sells/gives adopters appropriate enrichment toys, crates, walking equipment, etc to maximize chances of a successful home placement
- Offer food and pet supplies to vulnerable pet owners
- Offer extended hold periods for pets whose owners are incarcerated, institutionalized, or undergoing rehabilitation or treatment